

Report to :	EXECUTIVE CABINET
Date :	23 November 2022
Reporting Officers:	Councillor Gerald P Cooney – Executive Leader Sandra Stewart – Chief Executive
Subject :	CORPORATE PERFORMANCE SCORECARDS
Report Summary :	<p>The corporate scorecard attached provides evidence to demonstrate progress towards achievement of the Corporate Plan and improving the services provided to residents, businesses and key stakeholders within the locality.</p> <p>The Corporate Plan Outcomes Scorecard, attached at Appendix 1, contains long-term outcome measures that track progress to improve the quality of life for local residents</p> <p>A glossary providing more information about the indicators included in the Corporate Outcomes Scorecard is attached at Appendix 2.</p>
Recommendations :	That the contents of the report, scorecard Appendix 1 , and the glossary of indicators Appendix 2 are noted.
Links to Corporate Plan:	The report is relevant to all elements of the Corporate Plan as the scorecards provide data to help track progress towards achieving its aims and objectives.
Policy Implications :	The corporate scorecards provide the evidence for demonstrating the progress being made towards achievement of the Corporate Plan and improving the services provided to residents, businesses and key stakeholders within the locality. The thematic scorecards – which support the corporate scorecards - will enable services to monitor their own performance and their contribution to delivery of the Corporate Plan.
Financial Implications : (Authorised by the statutory Section 151 Officer & Chief Finance Officer)	<p>Whilst there are no direct financial implications arising from the recommendations in this report, the scorecard should assist Members in making decisions regarding the prioritisation of the Council’s limited resources.</p> <p>The CIPFA Financial Management Code sets an expectation that to remain financially sustainable an authority must have timely information on both its financial and operational performance. Performance information should aid Members understanding as to whether spending decisions are achieving objectives, and enable informed decisions regarding the prioritisation of scarce resources in the face of significant financial challenges.</p>
Legal Implications : (Authorised by the Borough Solicitor)	Although there are no direct legal implications, the scorecard is one of the council’s fiscal management tools to ensure prudent financial management especially in the current challenging economic climate.
Risk Management :	Effective use of data, including performance management through scorecards, helps to identify areas where improvement activity is required thus avoiding the risk of service failure. Alongside this services have management information that is used to assess risk and

drive improvement.

Access to Information :

The background papers relating to this report can be inspected by contacting Alec Milner, Policy Officer



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1. CORPORATE OUTCOMES SCORECARD

- 1.1 The Corporate Plan outcomes scorecard, **Appendix 1**, follows the structure of the Corporate Plan, and contains indicators focused on long term outcomes across the plan's priorities. There are a number of proxy indicators for issues related to the pandemic which will take significantly longer to be reflected in the regular long term measures.

Very Best Start

- 1.2 The percentage of 3 and 4 year olds in Early Years settings which have been rated 'Good' or 'Outstanding' by Ofsted in the Summer Term 2022/23 was 91.3%, up from 88.0% in the previous term in the Spring. The number of 2 year olds in funded early education, measured as a percentage of our Department for Education-set target, was 83% in the Summer term, up from 81% in Spring.

Aspirations and Hope

- 1.3 With the return of in-person school assessments following the coronavirus pandemic, educational attainment measures have begun to be reported normally for the first time since 2019. In Key Stage 2, the percentage of pupils meeting the expected standard in reading, writing, and mathematics has fallen from 63% in 2019 to 57% in 2022, just less than the national average of 59%. Focusing on reading in particular, however, the percentage of pupils meeting the expected standard has risen slightly from 72% in 2019 to 75%, above the national average of 74%.
- 1.4 In Key Stage 4, the average Attainment 8 score achieved by Tameside pupils was 45.1, down from 48 in 2019 and below the national average of 48.8. The percentage of pupils achieving grades 9 to 4, i.e. a passing grade, in their English and mathematics GCSEs was 64.9%, down from 69.4% in 2019 and below the average of 68.8% across England.
- 1.5 The rate of fixed term exclusions from secondary schools in Tameside was 24.31% across the Autumn and Spring terms, up significantly from 9.31% in the Autumn term alone.

Resilient Families and Supportive Networks

- 1.6 The rate of first-time entrants into the Youth Justice system per 100,000 people aged 10 to 17 in Q2 was 64.3, a significant increase from 36.8 per 100,000 in Q1.
- 1.7 The percentage of Children's Services audits which received a rating of 'Good' or 'Outstanding' in the year to August 2022 is 34%; this is a notable improvement on the same period in 2021, where just 19% of audits received these ratings.

Work, Skills, and Enterprise

- 1.8 The percentage of Tameside's working age residents in employment across 2021/22 was 75.8%, up four percentage points from 2020/21 and fractionally higher than the national average of 75.4%. The number of Tameside residents in receipt of Universal Credit in September 2022 was 25,828, 216 more people than in September 2021. The percentage of Universal Credit recipients in Tameside in employment has also increased, climbing from 38.6% in August 2021 to 39.7% in August 2022, which remains below the national average of 41.0% across England.
- 1.9 Data on apprenticeship starts and completions for the 2021/22 academic year have been revised since the previous update. Figures now state that 1,460 apprenticeships were started throughout the year in Tameside, a rate of 103.5 per 10,000 working age residents; this is higher than the national average of 82.0 per 10,000 but a fall from the previous year's rate of 112.6. The rate of apprenticeship completions has also fallen, with 29.1 achievements per 10,000 in 2021/22 compared to 60.2 the previous year. This latest year's rate equates to 410 achievements in Tameside and is higher than the national average of 25.0 per 10,000 working age residents.

Infrastructure and Environment

- 1.10 The amount of particulate matter air pollution, measured as the weight of particles smaller than 2.5 nanometres in a given volume of air, was 7.67 micrograms per cubic metre in 2021, up from 7.60 in 2020, and higher than the national average of 7.35. Particulate matter is a component of air pollution which impacts the health of residents, linked to increased mortality and morbidity from cardiovascular and respiratory diseases.
- 1.11 The proportion of Tameside residents walking or cycling for any reason three or more times each week over the year to October 2021 was 34.3%, significantly lower than the national average of 45.6%, and a fall from the same period the previous year, when 39.0% of Tameside residents walked or cycled at least three times a week.

Nurturing Communities

- 1.12 The number of households in Tameside who were owed a homelessness prevention or relief duty in the 2021/22 financial year was down slightly on the previous year, with the rate falling from 11.0 per 1,000 households to 10.7. This rate is below the national average of 11.1 per 1,000 households.
- 1.13 The rate at which Tameside residents died due to suicide, which is reported annually over a rolling three year period, has fallen on the previous year. The rate per 100,000 people in the period 2019-2021 was 7.2, compared to the national average of 10.4. The previous rate of deaths due to suicide in Tameside, for the time period from 2018-2020, was 8.3 per 100,000.
- 1.14 The number of food bank enquiries made to the council in September 2022 has increased by 71% since September last year, with 113 enquiries made about a food bank referral. While not a comprehensive measure of food bank usage within the borough, this increase in enquiries may indicate a significant increase in demand for support with food among the borough's residents.

Independence and Dignity in Older Age

- 1.15 The number of Tameside residents aged 65 or older in permanent funded residential or nursing care per 100,000 has increased over the past year, from 144.3 in Q2 2021/22 to 152.8 in Q2 2022/23. The number of people supported outside of the social care system through prevention-based services, however, has increased by 5.22% over the same period, with 4,355 people supported in this way in Q2 2022/23.
- 1.16 The number of contacts made into the adult social care system in August 2022 was 883, a 39.7% increase on the same month in 2021, when 632 contacts were made into the system.

2. RECOMMENDATIONS

- 2.1 As set out at the front of the report.